

Sage 300 CRE MyAssistant 23.1

Hardware and Software Compatibility

Minimum Hardware Requirements

The following are the minimum hardware requirements for the Sage 300 CRE MyAssistant software.

MyAssistant Workstation Installation

- 2 GB of available memory
- 1 GB of available disk space
- Video card capable of 1024 x 768 resolution

MyAssistant Server Installation

- 4 GB of available memory
- 10 GB of available disk space
- Video card capable of 1024 x 768 resolution

Supported Software

Sage 300 CRE MyAssistant version 23.1 must be installed on a computer running one of the following operating systems:

- Windows Server 2016
- Windows Server 2019
- Windows Server 2022
- Windows 10
- Windows 11

The MyAssistant server software must be installed on a Windows Server operating system.

MyAssistant must be installed on a computer with Sage 300 Construction and Real Estate (server or workstation) installed.

MyAssistant version 23.1 is compatible with Sage 300 Construction and Real Estate v20.1 through v23. Please note, accessing MyAssistant functionality from within the Sage Desktop may only be available with certain versions of Sage 300 Construction and Real Estate.

MyAssistant must be installed on a computer with a constant Internet connection and access to the MyAssistant Activation server.

MyAssistant is compatible with Microsoft SQL Server Express, Standard and Enterprise editions; version 2017 or later.

The MyAssistant server installation provides the option to install MS SQL Server 2019 Express. Prior to installing SQL Server 2019, confirm that it's is compatible with any installed version.

MyAssistant is compatible with Terminal and Citrix servers when registry settings are retained between sessions.

A time synchronization service such as Windows Time Service must be activated on all machines where MyAssistant is installed.

Sage 300 CRE Security must be enabled to send reports listed on a Sage Reports menu.

Email Server Compatibility

MyAssistant is compatible with most SMTP email servers. MyAssistant has been tested with Office 365 and Microsoft Exchange.