



Sage 100 Contractor 2026 (SQL)

Version 2026.3 Release Notes

Canada and U.S. Editions

September 2026

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Version 2026.3

This section includes installation notes, an overview of new functionality, and detailed descriptions of enhancements, payroll tax table changes, and software fixes included with version 2026.3.

Later sections provide information about specific environments and ongoing considerations.

Installation Notes

Note for Canadian customers

Important! Version 26.2 contained a change in the way Sage 100 Contractor passes the Federal ID number to Aatrix. As of November 2024, you need version 26.2 or a later version to print ROE, T5018, and T4 forms.

Incompatible Windows versions

Caution! Windows versions older than Windows 10 and Windows Server 2016 are no longer supported. Do not install this update if you are using Windows 7, Windows 8, Windows 8.1, Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, Windows Server 2012 R2, or an earlier version of Windows, or you will not be able to open Database Administration or Sage 100 Contractor.

Compatibility with Sage Estimating

Important! Sage 100 Contractor version 2026.3 is not compatible with Sage Estimating version 20.1 and earlier versions. If you integrate Sage 100 Contractor with Sage Estimating, do not install Sage 100 Contractor version 2026.3 until you install Sage Estimating version 21.1, or later.

Using an older version of SQL Server?

It is good practice not to delay important upgrades of your software, which help to keep your data secure and your computer performing efficiently.

When you log in to Database Administration after upgrading to version 2026.3, if the program detects that your SQL Server instance is using an Express edition that is earlier than SQL Server 2019 Express, it will display a new **Upgrade SQL Server Instance** tab that invites you to upgrade your instance. For now, you can use version 2026.3 without upgrading SQL server. However, you may need to upgrade before the next Sage 100 Contractor update.

As Microsoft makes future cumulative updates available, you can easily install them from this tab.

Note: If you do not use an Express edition of Microsoft SQL Server, Database Administration does not display this tab automatically when you log in. However, you can display the tab to see which version of SQL Server your instance is using and which version of SQL Server we recommend that you use. (Select **Server Management > Upgrade SQL Server Instance**.) You can then install the recommended version, as needed.

U.S. Payroll Tax Table Changes

State and Other Government-Mandated Payroll Tax Changes

Payroll tax tables changed for the following jurisdictions in this update:

- Idaho
- Maine
- Ohio

Enhancements in this version

We've been listening to you!

At Sage, we love hearing from you about the features you want to see in Sage 100 Contractor. We do our best to incorporate them, so keep them coming!

Version 2026.3 includes enhancements that the Sage 100 Contractor community has requested. This section provides the highlights. For more information, see the details provided in the next section.

- A new **Income Statement** report shows current-period and year-to-date amounts beside the corresponding previous-year amounts, giving you a side-by-side comparison on one report.

Thank you for your suggestions, Gretchen H. and Chris S.

- When you add a qualifying entry in **Raise History**, Sage 100 Contractor gives you the option to update the Last Raise date for you.

Thank you for your suggestion, Michelle P.

- Sage 100 Contractor now warns you when calculated progress billing or loan draw request amounts cause a line to exceed 100% complete, helping you catch possible overbilling before you continue.

Thank you for your suggestion, Stacy F.

- New reconciliation buttons make existing **Open All**, **Clear All**, and grid search capabilities easier to find in bank and credit card reconciliation.

Thank you for your suggestion, Rhiannon T.

- State disability calculations now consider where employees live and work. A new option in **5-3-1 Payroll Calculations** controls whether calculations for residents include only in-state earnings, and the resulting taxable wages flow to quarterly state reports.

Thank you for your suggestion, Ron G.

Do you have a product idea you want to share with us?

We want to hear it!

To suggest a product enhancement when you're working with Sage 100 Contractor:

1. On the Sage 100 Contractor desktop, click the **Home & Resources** tab > **Submit Product Idea**.
2. Log in to the Sage 100 Contractor Ideas site (or sign up).
3. Describe your idea.
4. (optional) Browse through others' suggestions, and vote for the ones you love!

Or visit <https://www5.v1ideas.com/TheSageGroupplc/Sage100Contractor> any time you're online!

Enhancements in U.S. and Canada editions

Version 2026.3 includes the following new features in both the U.S. and Canada editions, including details of the changes mentioned in the "We've been listening" section.

Accounts Receivable

- In the **3-7 Progress Billing** window, Sage 100 Contractor now warns you when a calculated percentage causes a line to exceed 100% complete. The warning appears when you calculate the Percent column from the Current and Stored amounts or use **Update > Percent from Costs**. It identifies the affected lines so you can review possible overbilling before continuing. The warning does not interrupt users who deliberately enter a percentage greater than 100.
- The same calculated overbilling warning is available in the **3-8 Loan Draw Requests** window, helping you identify lines that exceed the requested amount before you continue.

General Ledger

- Bank and credit card reconciliation now include **Open All** and **Clear All** buttons. These buttons expose existing grid capabilities more clearly, so you can update the status of all displayed transactions without selecting the Status column first.
A new **Search Grid** button opens the existing grid search, making it easier to locate a transaction, such as a specific check number, across the grid or within one column.

Payroll

- In the **5-2-1 Employees** window, the **Raise History** grid can now help keep the Last Raise date on the Human Resources tab current. When you save a qualifying Raise History entry with a more recent date, Sage 100 Contractor asks whether you want to use that date as the Last Raise date. This saves a separate update to the employee record. The feature updates the date only; it does not update the employee's pay rates or salary from the Raise History entry.

To be a qualifying raise, the date you enter in the Raise History grid has to be later than the date in the Last Raise field or the Last Raise is blank.

Note: Manual Raise History entries that *reduce* pay do not update the Last Raise date if other entries have a higher rate than the reduced rate.

Reporting

- A new report in the Income Statement window, **35-Income Statement~Period and YTD Previous Year Comparison**, places four views on one landscape report: the current period and the same period last year, plus the current year to date and the previous year to date. You can review short-term and year-to-date performance without running two separate comparison reports. The report supports the same line-level drilldown, report options, Excel export, and report scheduling behavior as the related income statement reports.
- Report and query design now include document distribution history tables for accounts receivable, service, client, job, and vendor documents. You can report on email and print distribution history, including the last attempted distribution date and related document status or type fields.

General Enhancements

- Nightly maintenance now runs a General Ledger audit so that Sage 100 Contractor can identify audit errors even when a company does not regularly advance its accounting period. If the audit finds errors, each company administrator sees a reminder once per day when signing in to the company.

The delay before the administrator can close the reminder increases with repeated displays, up to 20 seconds. A clean manual or nightly audit (no audit errors) removes the reminder and resets the timer. Earlier notice helps you investigate errors while the related activity is still recent and before the errors prevent fiscal year-end processing.

- Printing windows now list each available report form when company, shared, or private forms have the same file name. You can select the form you intend to use and still access the system form installed with Sage 100 Contractor when a custom form has the same name.
- Accounting record windows now show the calendar period together with the accounting period number and fiscal year in the footer. This additional context helps you confirm where a transaction will post, especially when your fiscal year does not match the calendar year.

Enhancements for the Canadian Edition

Sage 100 Contractor Version 2026.3 includes the following enhancements specifically for the Canadian Edition.

Payroll

- For Canadian payroll, you can now indicate when the current payroll year has 27 biweekly pay periods.

Sage 100 Contractor uses this setting when computing Canadian Pension Plan amounts and auditing CPP calculations, helping calculate the small differences that result from having 27 periods in the year instead of 26.

You can find the new option on the Options menu in the **5-2-2 Payroll Records** window. You must have administrator rights to change it. When you close the payroll year, Sage 100 Contractor reviews regular payroll records for biweekly employees and can prompt you if the next year may have 27 pay periods. If you confirm that it does, Sage 100 Contractor selects the option for the new year. You can also change the option manually when needed.

Enhancements for the U.S. Edition

Sage 100 Contractor Version 2026.3 includes the following enhancements specifically for the U.S. Edition:

Payroll

- **State disability insurance (SDI/TDI) calculations** now use both employee Tax State and work state to determine subject wages. This prevents wages earned outside the SDI/TDI state from being included automatically for non-residents and to accommodate states that

charge SDI for residents of that state only for wages earned in that state.

In the **5-3-1 Payroll Calculations** window, use the **Include only in-state earnings for SDI/TDI calculations for residents** option to control resident wages:

- Select the option when the calculation should include only wages earned in the SDI/TDI state.
- Leave it cleared when the state requires a resident's out-of-state wages to be included as well.

Because state requirements differ, Sage 100 Contractor displays a confirmation message when the selection differs from its expected setting for the state.

The option applies only to residents. For non-residents, Sage 100 Contractor includes only wages earned in the SDI/TDI state; there is no separate setting.

The **5-1-4-61 State Quarterly Wage** report uses the SDI/TDI subject wages stored when each payroll record was computed. Changing the option affects payroll records computed with the new setting; it does not change the wage treatment already stored with earlier payroll records. The changes are not retroactive. They are reflected in the report only from point you enable the new payroll calculation setting. Together, these changes provide more accurate SDI/TDI calculations and quarterly reporting for employees who live or work in multiple states.

- The **5-2-1 Employees** window now includes an **OSHA 10 Certification** field on the Human Resources tab. Entering the employee's certification number in the employee record makes it available for Connecticut WWS-CP1 certified payroll reporting through Aatrix, so you do not need to re-enter it for the report.

Notes for third-party developers

API enhancements

- Third-party applications can now use the Sage 100 Contractor API to **retrieve user-defined quick list information**, such as Unit of Measure values. This enhancement gives integrated applications a supported way to identify available quick list fields and retrieve the values defined for a company.

New API requests are available to return quick list fields, fields that require list matching, and the values for a specified quick list field. Returned data reflects the requesting user's security permissions, including object-level and field-level access.

If the API request includes an invalid object name or XML tag, Sage 100 Contractor returns an error identifying the invalid value. If the user does not have the required access, the response uses the existing security access errors.

- The API now **supports operated equipment in General Ledger transactions**, including related job cost, equipment cost, equipment revenue, and attachment lines. When operated equipment is included, job cost lines use cost type 3 - Equipment.
- A new **GeneralLedgerSetup** query returns the company's dedicated equipment revenue posting account, so you can use that account when posting equipment revenue through the API.
- API **validation for APInvoiceAdd and GeneralLedgerAdd** now returns warnings for each job cost or equipment cost line with a non-current job or equipment status.
GeneralLedgerAdd with equipment also records the correct transaction source for equipment cost records.

API fixes

- API queries for Daily Payroll, Daily Field Report, and Job Cost records that include custom pay types no longer return a SQL parsing error. You can also use new query requests when you need PayTypeRef values for custom pay types.

Fixes in Version 2026.3

Fixes in Both Editions

Version 2026.3 includes the following software fixes in both the U.S. and Canadian editions:

Accounts Receivable

- In the **3-7 Progress Billing** window and the **3-8 Loan Draw Requests** window, warning messages now help identify lines where the calculated percent complete exceeds 100%.
- The email address selection window for the **3-4-22 Client Service Statements** and **3-4-24 Combined Statements** reports correctly displays Client contacts instead of Job contacts when you select email recipients for document distribution.

Payroll

- Custom field history is now available from Record History in both the **5-2-1 Employees** window and the **5-3-1 Payroll Calculations** window.

General Ledger

- When you add a bank feed transaction to Sage 100 Contractor from the matching window, Sage 100 Contractor now uses the existing **F7** default behavior for offset account and subaccount defaults. Additional validation helps prevent an offset subaccount from being used with an offset account that does not allow subaccounts.

Reporting

- In the **13-9 Report File Manager** window, the report list now shows file extensions, so you can identify the correct report form file type before editing or deleting it.
- The report form designer no longer lets you save a custom report form with a blank file name where a custom form is named **System**. This prevents an issue when that form is used for a drilldown report.
- Custom report forms no longer hide the actual system report form when both forms are named **System**. The default system form remains available in the forms list. (CON100-69216)
- Changes you make to grouping and sorting settings on existing reports are now saved

correctly. Previously, these changes were not being retained and would revert to the original settings.

Database Administration

- You can again create a new company from an existing company when the source company includes Job Documents or Vendor Documents records.
- When **Tune Up** in Database Administration offers to terminate existing connections to a selected database, it terminates those connections as expected before the tune-up process continues.
- You can migrate version 19 databases directly to the current SQL version without receiving an error indicating that a table could not be found.

Miscellaneous fixes

- The **Active Connections** dialog now shows the Last Login time using the expected local system time zone.

Fixes for the Canada Edition

The following fixes apply only to the Canada Edition.

Accounts Payable

- When you post an EFT vendor payment in the **4-3-2 Pay Vendors** window and the posting date does not match the current default posting period, Sage 100 Contractor now displays the Date/Period verification warning when that option is enabled in the **7-1 Company Information** window.

Payroll

- When posting Canadian payroll in summary, the transaction line for the Vacation Payable liability account now uses the correct Vacation Payout description when an employee has a vacation payout amount and no vacation accrued.

Fixes for the U.S. Edition

The following fix applies only to the U.S. edition.

Payroll

- State disability insurance calculations now use the employee's residency and work location to determine subject wages. The resident setting controls whether out-of-state wages are included for residents; wages that non-residents earn outside the SDI/TDI state are excluded. See the related enhancement above for calculation and quarterly-reporting details.

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Earlier versions of Sage 100 Contractor (SQL) provided a wide variety of new features, including many enhancements that our customers have requested.

The following table is a list of the most significant features introduced in earlier versions, details of which you can read about in the Release Notes for the respective version.

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Summary of enhancements for version 2026.2

Enhancement (For details, see the v2026.2 Release Notes)	U.S. Only	Canada Only	API
View account balances as of a cutoff date during bank reconciliation.			
Automatically print lien waivers when paying vendors.			
Create custom client credit ratings with warning or blocking actions.			
View employee vacation history from processed payroll records.			
Filter Workers' Compensation reports by compensation code.			
Enhanced warnings when overriding retention and holdback amounts.			
Added support for Microsoft SQL Server 2025 Enterprise Developer Edition.			
API support for creating GL subaccounts using LedgerSubaccountAdd.			x

Summary of enhancements for version 2026.1

Enhancement (For details, see the v2026.1 Release Notes)	U.S. Only	Canada Only	API
Custom job statuses.			
Bulk document distribution for emailing and printing.			
Report printing windows that indicate whether private, shared, or company custom form.			
New 13-9 Report File Manager.			
Updated version numbering.			
Tax updates.			
Default export location for Sage 100 Contractor Cloud.			

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Summary of enhancements for version 27.3

Enhancement (For details, see the v27.3 Release Notes)	U.S. Only	Canada Only	API
Support for Federal Qualified Overtime Deduction.	x		
Expanded support for state resident withhold tax.	x		
Ability to install updates without payroll schedule constraints.	x		
Tax updates.			
Sage 100 Contractor Cloud.			

Summary of enhancements for version 27.2

Enhancement (For details, see the v27.2 Release Notes)	U.S. Only	Canada Only	API
Ability to defer delivery of employee direct deposit emails using Outlook.			
Warnings to alert you if you update certain maximums for the next year before closing payroll.			
In Database Administration, ability to choose to make unremovable jobs inactive when archiving.			
Ability to track state-specific sick time.	x		

Summary of enhancements for version 26.3

Enhancement (For details, see the v26.3 Release Notes)	U.S. Only	Canada Only	API
A new 1099 column in the vendor All Payments from Accounting Transactions window.	x		
A new T5018 column in the vendor All Payments from Accounting Transactions window.		x	
General Ledger transaction for credit card payments do not include 1099 amounts.	x		

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Summary of enhancements for version 26.2

Enhancement (For details, see the v26.2 Release Notes)	U.S. Only	Canada Only	API
Separate first name and last name fields for Vendor 1099 forms	x		
The ability to undo a final payroll computation without having to void, copy, and paste each record			
The ability to sort by employee names by first or last name			
The ability to delay delivery of emailed pay stubs until a future check date			
Several improvements to the 6-2-1 Cost to Complete window			

Summary of enhancements for version 26.1

Enhancement (For details, see the v26.1 Release Notes)	U.S. Only	Canada Only	API
The ability to archive accounting and payroll records at the same time.			
A new ACH (or EFT) Payment Receipt report.			
New Positive Pay formats required by some banks.			
The ability to generate a list of employee email addresses.			
New built-in queries that show cleared bank or credit card transactions.			
Support for the Vermont Child Care Contribution Tax.	x		

Summary of enhancements for version 25.3

Enhancement (For details, see the v25.3 Release Notes)	U.S. Only	Canada Only	API
New items on the Resources menu.			
Custom reports to help satisfy special state reporting requirements.	x		
New process for tax-exempt Alabama overtime.	x		
Reduced minimum tax calculation for certain Nebraska employees.	x		

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Enhancement (For details, see the v25.3 Release Notes)	U.S. Only	Canada Only	API
A new type of Employer Provided Dental Coverage field in employee records.		x	
New payroll tax types to accommodate Second CPP or Second QPPSecond CPP and QPP.		x	

Summary of enhancements for version 25.2

Enhancement (For details, see the v25.2 Release Notes)	U.S. Only	Canada Only	API
In the 3-5 Jobs window, we added a new Certified Payroll tab that contains additional certified reporting fields.	x		
In Accounts Payable, you can specify whether a line in a purchase order is subject to sales tax.	x		
We added two new 1099 type (5 - Medical and 6 - Dividends) that will be passed to the Aatrix 1099 DIV form. The previous type 5 - No 1099 was adjusted to 7 - No 1099.	x		
We added a totals row to the 4-1-1-61 Vendor 1099 Report.	x		
We added a totals row to the 4-1-1-61 Vendor T5018 Report.		x	
In Payroll, you can add, edit, and delete pay types using a new 5-3-10 Custom Pay Types window.			

Summary of enhancements for version 25.1

Enhancement (For details, see the v25.1 Release Notes)	U.S. Only	Canada Only	API
Ability to create a Positive Pay file for protection against fraud			
New Purchase Order# and Subcontract# fields to apply payments to a subcontract or a purchase order			
New 4-7-7 Import Credit Card Transactions window			
Ability to reconcile downloaded credit card transactions			
Ability to edit posted credit card transactions			

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Summary of enhancements for version 24.3

Enhancement (For details, see the v24.3 Release Notes)	U.S. Only	Canada Only	API
New quarterly and year-to-date reports	x		
Updated tax tables			

Summary of enhancements for version 24.2

Enhancement (For details, see the v24.2 Release Notes)	U.S. Only	Canada Only	API
Streamlined pre-built General Contractor Accounts and Subcontractor Accounts			
The 3-5 Jobs (Accounts Receivable) grid displays changes for each cost type along with original budget amounts			
Ability to remove computed but not posted time and material invoices			
Ability to filter on cost codes in some lookup windows in Accounts Payable			
Ability to easily display credit card charges and payments in some Accounts Payable windows			
Ability to keep multiple years of payroll records with your current company			
Separated payroll close and payroll archive processes			
A new Default Overtime Over 40 Hours Per Week option in 5-2-2 Payroll Records			
A new 11-1-10-41 Combined AR/SR Tax Report	x		
Ability to select records by Transaction for the 2-6-0-21, 2-6-0-31 and 2-6-0-41 Check Register reports			

Summary of enhancements for version 24.1

Enhancement (For details, see the v24.1 Release Notes)	U.S. Only	Canada Only	API
Account distributions on direct deposit pay stubs			

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Enhancement (For details, see the v24.1 Release Notes)	U.S. Only	Canada Only	API
GL Transaction Source Security			
Payroll Admin security			
Ability to import client contacts into a job			
Ability to set rules for editing purchase orders			
Ability to use Twilio as your email method			
Ability to view user activity			
Easily identify invoiced work orders on the Dispatch Board			
Attribute wages and withholding tax for reciprocal state income tax	x		
Standardized Occupation Code (SOC) in employee records	x		

Summary of enhancements for version 23.3

Enhancement (For details, see the v23.3 Release Notes)	U.S. Only	Canada Only	API
New Aatrix 1099-NEC Forms	x		

Summary of enhancements for version 23.2

Enhancement (For details, see the v23.2 Release Notes)	U.S. Only	Canada Only	API
Many customer-requested enhancements for both editions, including (and this is only a partial list):			
A new window for printing deposit slips			
Ability to add custom email messages for direct deposits			
Ability to change jobs on computed payroll records			
Better sorting on grids			

Summary of enhancements for version 23.1

Enhancement (For details, see the v23.1 Release Notes)	U.S. Only	Canada Only	API
Simple Time Entry			

Summary of enhancements in earlier versions of Sage 100 Contractor (SQL)

Enhancement (For details, see the v23.1 Release Notes)	U.S. Only	Canada Only	API
Sage Time mobile app			
Easily Allocate Inventory-Related Use Taxes	x		

Known issues and comments

The following sections describe known issues and problems in Sage 100 Contractor Version 2026.3.

General comments

Bank Feeds is not available for the Chase Bank

Sage is aware that Bank Feeds does not work for some Chase Bank customers. We are exploring solutions for this issue.

Minor audit issues in Canadian Sample Company data

You may notice small errors in the Payroll Audit Report for the Canadian sample data.

This is an issue in the sample data, only, and should not occur when printing the audit report for your company.

Compliance and Payroll Checks

Important! The sample check forms that come with Sage 100 Contractor may not be fully compliant with all federal, state, and local laws, and other requirements that can differ from one jurisdiction to another. It is your responsibility to familiarize yourself with all applicable laws and requirements, and to modify check forms as needed to ensure compliance. For information about customizing check forms, see 13-5 Form/Report Page Design in the Sage 100 Contractor help, or contact your Sage business partner for assistance.

Internet access required for Sage 100 Contractor

Sage 100 Contractor features, such as printing or efile tax forms, submitting enhancement requests, accessing Help, or downloading periodic product or tax updates all require Internet access.

To take advantage of these features, ensure that any workstation or server that Sage 100 Contractor is installed on has access to the Internet.

During installation of Sage 100 Contractor, the computer serving as the Sage license server must be able to connect to the Internet to obtain licenses. Once installation is complete, you can check out license uses for each computer where Sage 100 Contractor is installed, then disconnect the Sage license server from the Internet.

Configuring anti-virus software and third-party firewalls

During installation of the Sage 100 Contractor Hosting Framework, the Windows Firewall is configured automatically to enable the Sage 100 Contractor Hosting Framework to act as a TCP server. If you use some other firewall, you may need to manually adjust some settings in the firewall in order to ensure proper operation.

You can use the following procedure to configure the Windows Firewall manually to allow the Sage 100 Contractor Hosting Framework to communicate with other computers. Use it as the basis for manually configuring other third-party firewall products.

To configure the Windows Firewall:

1. Click **Start > All apps > Control Panel > System and Security**.
2. Open **Windows Firewall**, and then select **Allow a program or feature through Windows Firewall**.
3. Select Sage 100 Contractor **Hosting Framework** on the list, if it is not selected.

Note: By default, the exception is set to allow access by any computer on the network. You can refine this setting by selecting the **Change Scope** button. Be aware that restricting the scope incorrectly can cause the computer to be unable to connect with some or all of the other machines on the network.

Files to exclude when manually configuring your firewall for Windows 10 Professional 32-bit

- C:\ProgramData\Sage\Sage 100 Contractor SQL
- C:\Program Files\Sage\Sage 100 Contractor SQL
- C:\ProgramData\Aatrix Software
- C:\Program Files\Aatrix Software

- C:\%LocalAppData%\Sage\Sage 100 Contractor SQL
- Network location of Sage 100 Contractor SQLdata. (If you install SQL Server Express using Database Administration, this location is C:\Sage100Con\Company\.)

Files to exclude when manually configuring your firewall for Windows 10 Professional 64-bit

- C:\ProgramData\Sage\Sage 100 Contractor SQL
- C:\Program Files (x86)\Sage\Sage 100 Contractor SQL
- C:\Program Files (x86)\Aatrix Software
- C:\ProgramData\Aatrix Software
- C:\%LocalAppData%\Sage\Sage 100 Contractor SQL
- Network location of Sage 100 Contractor data. (If you install SQL Server Express using Database Administration, this location is C:\Sage100Con\Company\.)

Software and hardware required to support Microsoft SQL Server

Version 2026.3 requires an instance of Microsoft SQL Server. You can download and use Microsoft SQL Express at no charge, or you can use the full version of Microsoft SQL Server. You can even start using Microsoft SQL Express, and upgrade to the full version of Microsoft SQL Server later, if necessary.

When you first open the new Database Administration tool, the program tries to configure an instance of Microsoft SQL Server with optimal settings for Sage 100 Contractor for you. If you do not already have an instance of Microsoft SQL Server, you can let the Database Administration tool download, install, and configure Microsoft SQL Express for you.

Refer to Knowledgebase article 260310202024637 for detailed information about supported operating systems and software, and for minimum hardware requirements.

Installation of Microsoft SQL Server on a domain controller is not recommended

Microsoft recommends against installing SQL Server on a domain controller, and does not support SQL Server on a read-only domain controller should you encounter any problems with this configuration.

Because you must install Database Administration on the same machine as SQL Server, you should not install Database Administration on a domain controller. To guard against inadvertent installation on a domain controller and the potential for irrecoverable data losses, you will receive a warning if you attempt to install Database Administration on a machine used as a domain controller .

For more information, see the Microsoft Knowledgebase article <https://support.microsoft.com/en-us/kb/2032911>.

About .NET Framework

.NET 4.8 Framework is required

If Microsoft .NET 4.8 Framework is not already installed, it will be installed automatically when you install Sage 100 Contractor. Installation of .NET 4.8 Framework alone may take up to 20 minutes per computer.

Make sure that both your client and server computers meet the minimum requirements for installing both Sage 100 Contractor software and .NET 4.8 Framework.

Note: If Sage 100 Contractor requires an installation of .NET 4.8 Framework, the Sage 100 Contractor installation process may continue automatically after the .NET Framework installation is completed. If you are prompted to restart your computer after the .NET Framework installation, you must do so to continue the Sage 100 Contractor installation.

.NET 3.5 is also required

In some situations, you may need to turn on .NET 3.5 manually by selecting the .NET 3.5 checkbox in the Windows Features dialog box. For more information, see Knowledgebase article ID 68381, available at <https://support.na.sage.com/selfservice/viewdocument.do?externalId=68381>.

Turning on Microsoft .NET 3.5

Microsoft .NET 3.5 must be available and enabled prior to installing Sage 100 Contractor.

If you attempt to install Sage 100 Contractor without .NET 3.5 installed, you receive the following message during the licensing install:

“Sage.CRE.HostingFramework.Service v3.2 has stopped working.”

When you click **[OK]**, the installation continues, but the services have not been installed so Sage 100 Contractor cannot open. The Sage.CRE.HostingFramework Service does not install unless .NET 3.5 is installed. If you receive the above message during installation, install .NET Framework 3.5., and then reinstall Sage 100 Contractor.

The following instructions are for Windows Server 2008 R2.

To verify that .NET 3.5 is installed:

1. Click the **Start** button in the lower left corner of the display.
2. Highlight **Administrative Tools** and select **Server Manager**.
3. In the **Server Manager** interface, click **Features** to display all the installed Features in the right-hand pane. Verify that .NET Framework 3.5.1 is listed.

To enable .NET 3.5:

1. In the **Server Manager** interface, select **Add Features** to display a list of possible features.
2. In the **Select Features** interface, expand **.NET Framework 3.5.1 Features**.
3. Once you expand **.NET Framework 3.5.1 Features**, you will see two checkboxes. Check the box next to .NET Framework 3.5.1 and click **Next**.
4. In the **Confirm Installation Selections** interface, review the selections and then click **[Install]**.
5. Allow the installation process to complete and then click **[Close]**.

Note: Enabling .NET Framework 3.5.1 may require a reboot.

About network configuration and TCP Remoting Channel

Sage 100 Contractor uses the TCP Remoting Channel, a Microsoft .NET Framework component, to enable communication among computers on a network. By default, Sage 100

Contractor uses the TCP starting port 48760. Certain configurations can potentially disable the communication:

- You must enable file sharing on your computers. To enable file sharing, follow the instructions in the Windows Help.
- TCP communication requires the selection of port numbers that are not in use by other processes on the local computer.
- Software firewalls running on the local computer can be configured to block processes from opening TCP ports, which will prevent communication through the TCP Remoting Channel.

PCI DSS Compliance

PCI DSS stands for Payment Card Industry Data Security Standard. It was developed by the major credit card companies as a guideline to help organizations that process card payments to prevent credit card fraud, cracking, and other security weaknesses and threats.

A company processing, storing, or transmitting payment card data must be PCI-compliant or risk losing its ability to process credit card payments and being audited and/or fined. (For more information about PCI standards, see <https://www.pcisecuritystandards.org/>.)

Sage 100 Contractor payment processing works exclusively with Paya to enable merchants to seamlessly process check and credit card transactions directly in Sage 100 Contractor. The payment processing program uses Paya Exchange, a secure payment-processing application, to connect to Paya and process check and credit card transactions.

Integrating your financial and operations system with Paya lets you process check and credit card transactions without storing your customers' sensitive card information in your database. Paya Exchange transmits check and credit card details through a secure connection to Paya, where they are stored in a PCI-compliant vault, protecting your from exposure to non-compliance penalties and credit card fraud.

Caution! To avoid non-compliance with PCI standards, do not store credit card information in Sage 100 Contractor. Such storage creates unnecessary risk for your business and your customers.

Tax Forms and eFiling by Aatrix configuration requirements

Tax Forms and eFiling by Aatrix requires an Internet connection for two reasons:

- For updating forms and executable files.
- For electronic filing (eFiling) of the forms.

If you experience an Internet connection problem, it may be due to problems communicating through an Internet firewall. Firewalls need to have access allowed through specific ports:

- The Tax Forms and eFiling Updater uses standard SSL/HTTP port 80 to access the site <http://updates.aatrix.com>.
- The eFiling component uses secure HTTPS on port 443 to access the site <https://efile.aatrix.com>.

By allowing access to aatrix.com, you allow both updates and eFiling. Occasionally, restrictions are tighter and only allow access to these ports by specific programs. Tax Forms and eFiling uses the following programs to access the Internet.

For updating using http on port 80 to <http://updates.aatrix.com>:

- aatrixforms.exe
- updater.exe
- updater2.exe

For eFiling using secure http on port 443 to <https://efile.aatrix.com>:

- builder.exe
- viewer.exe

Use Adobe Reader Version 8.1.3 or later for faxing

Customers have reported problems faxing from Sage 100 Contractor with versions of Adobe Reader earlier than 8.1.3. Adobe Reader Version 8.1.3 and later support faxing from Windows and from Sage 100 Contractor.

Important! To fax from Sage 100 Contractor, the Windows Fax Service component must be installed with your Windows operating system. For more information about

installing the Windows Fax Service component, see the Sage 100 Contractor Help topic, “Installing the Windows Fax Service component.”

Configuring Windows regional and short date format

To specify regional formats for Windows:

1. In **Control Panel**, click **Clock, Language, and Region**.
2. Click **Region and Language**.
3. On the **Formats** tab, select the format for your country.
4. Under **Date and time formats**, from the Short date format drop-down list, select the format used for your country.
5. Click **[OK]**.
6. Close the **Clock, Language, and Region** window.

Windows "Sleep Mode" prevents computers from obtaining a license use

If the computer you are using as a license server goes into sleep mode, other computers on the network cannot obtain a license.

To avoid this possibility, set **Sleep Mode** on your license server computer to **Never**.

To set the Sleep Mode to “Never”:

1. Go to **Control Panel > System and Security > Power Options**.
2. Select **Change when computer sleeps**.
3. From the **Put computer to sleep** list, select **Never**.